



**January 2025**

**Subject line: FIU-Ireland - goAML upgrade Communication #4 – Internal FIU-Ireland Training and go live date for upgrade to goAML**

**Dear goAML User,**

This communication from FIU-Ireland pertains to the planned upgrade to goAML in February 2025. If you have not already done so, please ensure you have read **all previous communications** sent in July and October 2024 regarding the upgrade.

The upgrade is progressing on target and the upgrade will **go live the week of 10 February 2025**. FIU-Ireland will communicate the exact date of the upgrade in the coming weeks. For now, we would like to highlight the following:

- FIU-Ireland Internal training schedule (13<sup>th</sup> - 25<sup>th</sup> January 2025) and effect on processing of Suspicious Transaction Reports (STRs)
- Key changes to the upgrade (version 5.4.2)

## **FIU-Ireland Internal training schedule and effect on processing of STRs**

As part of the upgrade, FIU-Ireland will undergo internal training from the 13<sup>th</sup> to 25 January 2025 inclusive. During this period, FIU-Ireland will operate a skeleton service and as such, your entity should expect delays in the processing of all STRs.

To ensure urgent report(s) are actioned during the training period, FIU-Ireland kindly request that where your entity submits an urgent report(s) that they simultaneously send then a message via the goAML message board to highlight this STR(s). This message should include the reference number, the time of submission and a brief explanation as to why the report(s) in question is urgent.

### **Key changes to the upgraded version 5.4.2:**

#	Users affected	Change
1.	Web users	<p>From release 4.6.0.0, the goAML web application provides an enhanced web report form that can be used for manually entering reports. The following browsers are <b><u>only compatible</u></b> with version 5.4.2 of the goAML web application:</p> <ul style="list-style-type: none"><li>✓ MS Edge</li><li>✓ Firefox</li><li>✓ Chrome</li><li>✓ Safari</li></ul> <p>The minimum supported versions for the goAML web application version 5.4.2 are:</p> <ul style="list-style-type: none"><li>✓ Chrome: 90</li><li>✓ Edge: 90</li><li>✓ Safari: 14</li><li>✓ Firefox: 90</li></ul> <p><b>Note: Internet Explorer is <u>not</u> supported in version 5.4.2.</b></p> <p>Please ensure you have the minimum supported browsers listed above before the 10<sup>th</sup> February 2025, otherwise users will not be able to access the upgrade goAML web application.</p>

2.	XML upload users	Please ensure you have updated your IT system with the <b>new XML schema</b> (Schema version 5.0.2) by 9 <sup>th</sup> February 2025. As previously communicated, the new schema is for the upgraded version of goAML only and is not compatible with the current version 4.5. <b>It is vital that your entity does not implement any changes before the go live date (week beginning 10<sup>th</sup> February 25).</b>
3.	All users	<p><b>Draft reports</b></p> <ul style="list-style-type: none"> <li>• In order to avoid problems with the upgrade to version 5.4.2, we ask the reporting entities to submit their draft reports before the upgrade goes live, as draft reports in the current goAML version will not be compatible with the upgrade version 5.4.2.</li> </ul>
4.	All users	<p>Two-Factor Authentication (2FA) will be a new security feature on the upgraded version of goAML. 2FA will be enabled in March 2025.</p> <p>When 2FA is enabled, a one-time password will be sent to the user’s email address and the 5-digit code will be valid for a defined number of seconds. <b>It is very important that all reporting entity users only use the email that is associated with their log in account details; otherwise, they will not be able to log in successfully to the application.</b></p>

Detective Sergeant Stephen Coleman is the FIU Ireland liaison point of contact for the upgrade process and he is available to answer any queries you may have. Should you wish to contact him please do so via the message board or [FIU-Ireland@garda.ie](mailto:FIU-Ireland@garda.ie). Please ensure any communication relating to the upgrade is addressed clearly.

Thank you for taking the time to read this communication.

Kind regards,

**Karen Clifford,**  
**Detective Superintendent,**  
**Operational Head of FIU-Ireland**